**Name: Aiswarya S**

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**Profile Summary**

Working as **SAP Senior Associate Consultant** with Infosys Private Limited and experience over 6 years and 6 months. Have Good Knowledge on SAP Basis and SAP Security.

**Skill Set**

- SAP Basis Administration - TMS Configuration

- Backup Administration (BR Tools) - Support Package Implementation

- System Build - Diagnostic agent Installation

- SUM Upgrade and Kernel Upgrade - Solman Configuration

- HANA 2.0 Installation and backup - Oracle Database

**Work Experience**

* Good Knowledge in SAP Support with experience in SAP ECC6.0/NetWeaver 7.x.
* SAP Marketplace (SMP) - Registered developers and objects in SAP Marketplace to get access keys, Sap license and downloading SAP installation software’s.
* Support package implementation (SPAM/SAINT) and Support pack upgrade in ECC NW 7.4 of FINBASIS 600 SP27 to 747 SP10 using: SUM 1.0 SP20.
* TMS configuration and handling transport related problems, transport management.
* Table space extension, Archive log disable/enable via BRTOOLS and Backup/Restore on oracle, OSS notes implementation and license for sap system.
* Spool Administration - Configuring Printer and Handling printer related problems.
* Batch job scheduling, management, troubleshooting and performance tuning.
* Experience in various support pack upgrades, system refresh and system copy (Homogeneous).
* Configuring work modes in Solman and SAP solution manager configuration.
* Client maintenance and administration (Local client copy, remote client copy and client deletion)
* Day to day health check of SAP systems, File system growth and System refreshes (MS SQL as database) and (Window OS)
* Experience in installation, configuration, maintenance and troubleshooting of SAP NetWeaver 7.4, SAP Business Suite solutions S/4 HANA, Solution Manager 7.2 on Windows, and LINUX platforms with Oracle and HANA databases.
* Performed Installation, setup, configuration of SAP HANA database, SAP HANA studio and SAP HANA client.
* SAP HANA System Replication Setup and knowledge on S/4 HANA Conversion.
* Configuring SAPGUIGloballandscape.xml file and SAML2 configuration for multifactor authentication.
* Collaborate with other team members and business representatives to ensure that security roles, authorizations, activity levels and settings meet the Client requirements.
* User administration activities such as setting up user login Ids and assigning and resetting passwords, locking and unlocking users.
* Performed reconciliation of user master record and roles and updated the user master records regularly by PFUD.
* Mass roles comparison & profile generating and User Authorization problems using SU53 and SUIM.
* Hands on Experience in SUIM, USR\*, AGR\* Tables to trouble shoot and to extract reports.
* Responsible for day-to-day technical support and resolution of security issues, troubleshooting R/3 security problems.
* Single User Administration Activities like Creation, Modification, Deletion, Lock/Unlock and Password reset using SU01 T-code.
* Creation of User Groups based upon functionality and Increasing validity period for the expired users.
* In BI system, Creation of Analysis Authorizations and Role administration through “RSECADMIN” transaction code.

**Technical Details**

Operating Systems - Linux / Windows, RHEL 7.2

Environment - ECC 6.0, NetWeaver 7.5, Solman 7.2

Databases - HANA 2.0, SP03 and Oracle

Ticketing Tool - Remedy, SNOW, Octane

**Clients And Responsibilities**

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| Client | TMHE Ignite |
| Role | SAP BASIS & Security |

**Responsibilities:**

* Support packages implements and client Copies.
* Job Scheduling, TR Movements and Kernel Upgrades
* Handling tickets, Certificate Renewal & Supporting Go live
* Diagnostic Agent installation and CUA configuration
* ODATA services Activation for Fiori APPs.
* Having knowledge on System Replication and supporting patching activities.

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| Client | Daimler (Mercedes Benz) |
| Role | SAP BASIS Consultant - Support |

**Responsibilities:**

* Configuring SAPGUIGloballandscape logon file.
* Configured SAML2 for multifactor authentication.
* RFC related issues trouble shooting and maintaining trusted systems.
* Spool configuration, job scheduling and EWA reports.
* Transport management and Spool administrations.

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| Client | Arthrex Inc., Florida, US |
| Role | SAP Basis consultant |

**Responsibilities:**

* Daily monitoring on production system, weekly monitoring on development and quality systems.
* CUA configuration for 40 systems landscape and good knowledge in administration tasks.
* Spool Administration: Configuring Printer and Handling printer related problems.
* Maintaining the RFC connections between different SAP systems using SM59.
* Tablespace extension, Archive log disable/enable via BRTOOLS
* System refresh and system implementation.
* Performed SAP System upgrades, Kernel upgrades, installed support package using SPAM, SAINT and SUM.

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| Client | Johnson Matthey-United Kingdom |
| Role | SAP BASIS Consultant |

**Responsibilities:**

* Day to day health checks and trouble shooting from the dumps and system logs found.
* Kernel upgrades and support packages implements.
* Backup restore and Backup administration with BR tools.
* Spool configuration and job scheduling.
* Creating and moving Transport request through systems.

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| Client | United Nations Industrial Development Organizations- Austria |
| Role | SAP Security |

**Responsibilities:**

* Creating number of users, roles and authorization in back end.
* Checking missing Authorizations using SU53 and ST01 and provided missing access to users by following proper permissions.
* Role Transportation from one system to another system using Tcode SE09.
* Maintenance of Single, Composite and Derived roles with proper approvals.
* Worked on Single and Mass roles Transportation

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| Client | Rich |
| Role | SAP Security |

**Responsibilities:**

* Uploading and downloading the role on request. Transport roles and profiles between clients within R/3 systems.
* User administration activities such assigning roles and resetting passwords, locking and unlocking users.
* Also creating roles, users and setting validity.
* Mass user administration activities using SU10 T-code
* Configuring, Installing and deployed Central User Administration over the landscape.

**Personal Summary**

**Education** Bachelor of Engineering, 2010-2014 (Veltech High-tech Engineering College)

**Certification** SAP S/4HANA Conversion and SAP System Upgrade

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